



Why Ricoh?

We improve workplaces using innovative technologies and services that enable people to work smarter.



The world of work has changed for good

What's your strategy for empowering your digital workplace

Preparing for a new world of work

The way we work is changing. Entire industries are being transformed as a result of new ways of creating, managing and sharing information, communicating with customers and suppliers and bringing products and services to the market.

Organisations that harness the potential of new digital technologies and processes are able to enhance the productivity, efficiency and competitiveness of their offering.

The best organisations are reinventing how they work to develop an optimal office setting that can maximise productivity and increase creativity.



Did you know...

"By 2020, the greatest source of competitive advantage for 30% of organisations will come from the workforce's ability to creatively exploit digital technologies."

Gartner Market Guide for Managed Print Services in the Digital Workplace." Gartner, Inc. May 3, 2018.

But the adoption of new technology and ways of working also comes with challenges

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Technological growth has increased so quickly that it has outpaced adaptability. People and organisations are behind the curve, struggling to adjust to a rapidly changing world."

Astro Teller, Captain of Moonshots at Google X

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84% of Forbes Global 2000 companies are failing to adapt and digitally transform.

Forbes 2018

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The Economy of People

We believe that only through a deep understanding of your people and the way they work can you develop workplace strategies that unlock their potential and realise the full benefits of digital transformation.



Research conducted by Oxford Economics on behalf of Ricoh entitled [The Economy of People](#) has found that there is £39.8 billion in untapped GDP that could be unlocked by businesses in the UK & Ireland adopting a people-first approach to digital workplace transformation.

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“The UK and Ireland are sitting on a combined £39.8 billion of untapped GDP. Why? Because emerging technologies, new cultural preferences and changing workforce dynamics have created challenging productivity and performance issues amongst our workforce.”

Phil Keoghan, CEO, Ricoh UK & Ireland

[Twitter](#) [LinkedIn](#) [Facebook](#)

The Optimal Office

The Optimal Office is a people-centred approach to digital transformation, first appearing as a concept in our report, [The Economy of People](#). We believe that only through a deep understanding of your people and the way they work can you create workplace strategies that unlock their potential.



Our guide will show you how to create an office that is ready for the digital age, tailored to your workforces' unique needs and agile enough to respond to new processes and technology.

[Download your free Optimal Office guide](#)

Empowering Digital Workplaces



We improve workplaces using innovative technologies and services that enable people to work smarter. Our focus has always been to envision what the future will look like so that we can help prepare you for success.

For over 80 years, Ricoh has provided innovative document and imaging solutions for office, commercial and production printing environments. During that time, we've extended beyond printers and MFPs, building upon our proven product offering with a framework of integrated services.

Today, that means empowering digital workplaces with our broad portfolio of services, solutions and technologies — helping you remove obstacles to sustained growth by optimising the flow of information and automating antiquated processes to increase productivity.

In a nutshell, we can help you make your workflows more efficient and more productive than ever – especially when you're managing information – and help you stay one step ahead of your competition. Whichever industry you operate in and whatever the size of your organisation, we can help you move your operations forward.

Our people-first approach to Empowering Digital Workplaces inspires workstyle innovation by creating a work environment that enhances collaboration, creativity, and productivity.

Our four-phased approach to digital workplace transformation:

- **We enable people** by unlocking their full potential and allowing them to develop their own workstyles
- **We optimise workspace** by analysing the workplace to ensure it is properly utilised and equipped to meet the needs of people
- **We streamline processes** by focusing on how information flows through an organisation, where people need it to be, and how it is governed
- **We simplify technology** by ensuring it meets the needs of the changing workforce and the business

To find out more about our approach and insights into the changing workplace, [please visit insights.ricoh.co.uk](https://insights.ricoh.co.uk)



How we can help you

Discover how we tackle some of the biggest challenges businesses face today

How we can help you

Our range of solutions and services enable you to reach the unique goals of your organisation. We can help you:

Control costs and reinforce the profitability of your operations by implementing more efficient processes that free up time, enabling you to focus your resources on revenue-generating activities and growing your competitive advantage.

Eliminate wastefulness and enhance sustainability by driving more environmentally-friendly operations that can reduce your operating costs and empower your employees to increase productivity and boost innovation.

Tighten information security & governance, enhancing your reputation with customers, and reducing the risk of potentially critical data security incidents.

Get the most out of your knowledge workers and free them from the frustration of inadequate, inefficient processes by providing secure, timely access to the accurate information they need to perform their roles.

Overcome the common pitfalls of information overload and unstructured data, ensuring your employees have ready access to the right documents and information in the right format, whenever and wherever they need it.

Ensure you're prepared to harness the benefits of new technologies and new ways of working and can continue to support the needs of a changing workforce with agile, high-performing infrastructure.

Streamline processes, making your workflows more cost-efficient and delivering strategic benefits such as improving customer service, responding more quickly to market developments and increasing knowledge-sharing and collaboration for greater productivity.

Attract & retain customers in an increasingly competitive and fast-moving environment by keeping pace with increased expectations of smarter, more informed and responsive customer service, delivered across a greater range of channels.

Drive positive change while minimising disruption to your operations, helping transition employees through the change process and ensuring that they are proficient with the new processes, workflows and technologies that are involved.



What we offer

We provide digital workplace solutions to more than 1.29 million organisations worldwide.

What we offer

To accompany our industry-leading print and communication products and solutions, we have developed eight service lines that provide targeted support for your document infrastructure, processes and beyond.

Our services harness and complement our products and solutions to address an extensive range of business and communication needs, from efficient, impactful production printing and high-performing IT infrastructure to consultancy, support and technology to help you utilise your workspace more efficiently.

Office Print & Managed Document Services

Our office print technology and Managed Document Services capability help customers optimise the flow of print and digital information within their organisation and deliver more efficient, streamlined document-based processes. We can help you to:

- Gain better efficiency and sustainably reduced costs through optimised document production
- Realise productivity gains by transforming the way your organisation works
- Simplify access to digital information
- Maintain reliability and uptime of your print estate through proven high-quality print and multi-functional systems and software
- Provide peace of mind that data and documents are stored and distributed securely, in compliance with existing business security systems

Business Process Services

Our Business Process Services provides fully-managed outsourced solutions that help speed up previously document-intensive processes, reduce the resources required and increase quality and consistency of output, allowing you to focus on what your organisation does best. We help to give you:

- Higher productivity through harnessing digital workflows that support modern, mobile and collaborative ways of working
- Better customer service through harmonised outgoing communications across multiple channels
- Quicker access to information, less storage space and associated costs required, through digitisation of records
- Peace of mind and less cost through managed digital data storage and data security
- More cost-effective management of print streams produced in-house or from external suppliers

IT Services

We provide standardised IT delivery and support services that address the needs of small, medium and enterprise organisations. So no matter your size, you get:



- A single provider of IT solutions - reducing complexity and helping to reduce costs by managing all your needs
- Increased flexibility, mobility and collaboration through a modern and resilient IT infrastructure that unlocks business productivity
- 24/7 uptime, support, back-up, and real-time security
- Tailored solutions that grow as you grow
- Access to Ricoh Resourcing - providing a range of skilled IT staff for projects large and small
- Improved customer service and strategic decision-making through a better understanding of data

Application Services

Our Application Services team provides innovative consultancy, expert delivery and lifetime support on a wide range of Ricoh and third-party software tools that support your business-critical workflows. You get:

- Improved marketing or operational return on investment
- Faster delivery of application deployments
- Increased employee productivity
- Reduced operating costs, with flexibility over ongoing management and support

Communication Services

We support more flexible, convenient and efficient information-sharing and collaboration between employees, partners and stakeholders, using industry-leading technology. You gain from:

- Flexibility: remote, mobile and collaborative ways of working helping to unlock business productivity
- Improved effectiveness between internal departments and externally, with partners, clients and suppliers
- Improved ability to share and engage with information in real-time
- Reduced time and cost spent on travel for face-to-face meetings - an environmental benefit too
- Employees more engaged and motivated by a simple and consistent, yet high-tech, experience

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"We have been able to use Workplace Transformation as an opportunity to look at the relationship between two of our largest business costs – buildings and people – in more depth than we ever have before. It was a real eye-opener not just on cost savings, but on how these changes can improve our performance. We managed to save 50 percent on our property costs whilst increasing our productivity and in fact our employee engagement levels actually went up by 20 percent."

Rick Hewitt, CFO, Ricoh UK

[Read the full case study at ricoh.co.uk](https://www.ricoh.co.uk)

Workplace Services

Our Workplace Services help you raise productivity and make more efficient use of meeting rooms and workspace. We can help you to:

- Reduce workspace costs
- Make better use of available workspace
- Improve the efficiency of office functions, such as scheduling meetings
- Increase employee productivity

Did you know...

Smart locker storage solutions can securely address the needs of your mobile workforce, including everything from asset management, automated replenishment, package delivery and confirmation to personal storage space and real-time retail.

Commercial & Industrial Printing (CIP) Services

We provide print service providers and corporate printing clients with the products and services they need to maximise the effectiveness of their communications, via print or other channels. We do so by:

- Harnessing market-leading technology
- Supporting business transformation
- Increasing productivity and profitability
- Tailoring solutions to rapidly-changing markets

Digital print is growing 20% year-on-year. Is your business keeping pace with the innovations and skills it needs to stay competitive?

Ricoh is a major player in both sectors, with a 22% market share in commercial print in 2018 (source: IDC). We have a wide range of sector-leading production print, wide format and industrial inkjet printing systems that can help you to meet your key challenges: high quality, fast turnaround production; added-value applications that give you a competitive advantage; and access to fresh new market opportunities such as sign & display.

All of this is backed up by our unparalleled service and support infrastructure, with a UK-wide engineer network that is perfectly matched to the critical demands of the commercial and industrial printing sectors, including delivering the 4-hour same-day on-site service response for which Ricoh is renowned.

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One of the challenges for printers is to show that print is the most effective, the most valued way that their customers can communicate. Not only does the print have to be better, it has to be more cost-effective for both the customer to buy and for the printer to produce, handle and deliver.

Simon Isaacs, National Sales Director, Ricoh UK

 [in](#) 

Commercial Printing

Within commercial print, digital is now a well-established technology, capturing greater volumes of print every year. We provide:

- Industry-leading toner-based, wide format and high-speed inkjet printing technology
- Highest quality colour printing standards, ability to meet increasingly short time demands
- Enhanced end-customer relationships due to capability for added-value and targeted applications
- Opportunity to grow business by entering new markets
- High levels of uptime through Ricoh service and support
- Reduced outsourcing costs with increased on-site capability

Corporate Reprographics Department (CRD)

We provide tailored solutions to help CRDs streamline in-house print and document processes and expand capabilities to meet evolving needs, including:

- Industry-leading digital, wide format and high-speed inkjet printing technology
- Highest quality colour printing standards, ability to meet increasingly short time demands
- High levels of uptime through Ricoh service and support
- Reduce outsourcing costs with increased on-site capability
- Better control of cost and brand consistency through not outsourcing
- Increase the volume of in-house marketing work thanks to improved service capabilities

[Download your free buyer's guide to Digital Commercial Print Technology](#)



Sustainability Management Services

Our Sustainability Management Services can help you address the environmental and social impact of your operating procedures and document infrastructure, including the security of the data you hold and the accessibility of your systems. You can benefit from:

- Reduced waste and energy consumption
- Lower operating costs
- Improved information security
- Enhanced reputation with employees, customers and suppliers

Ricoh eShop

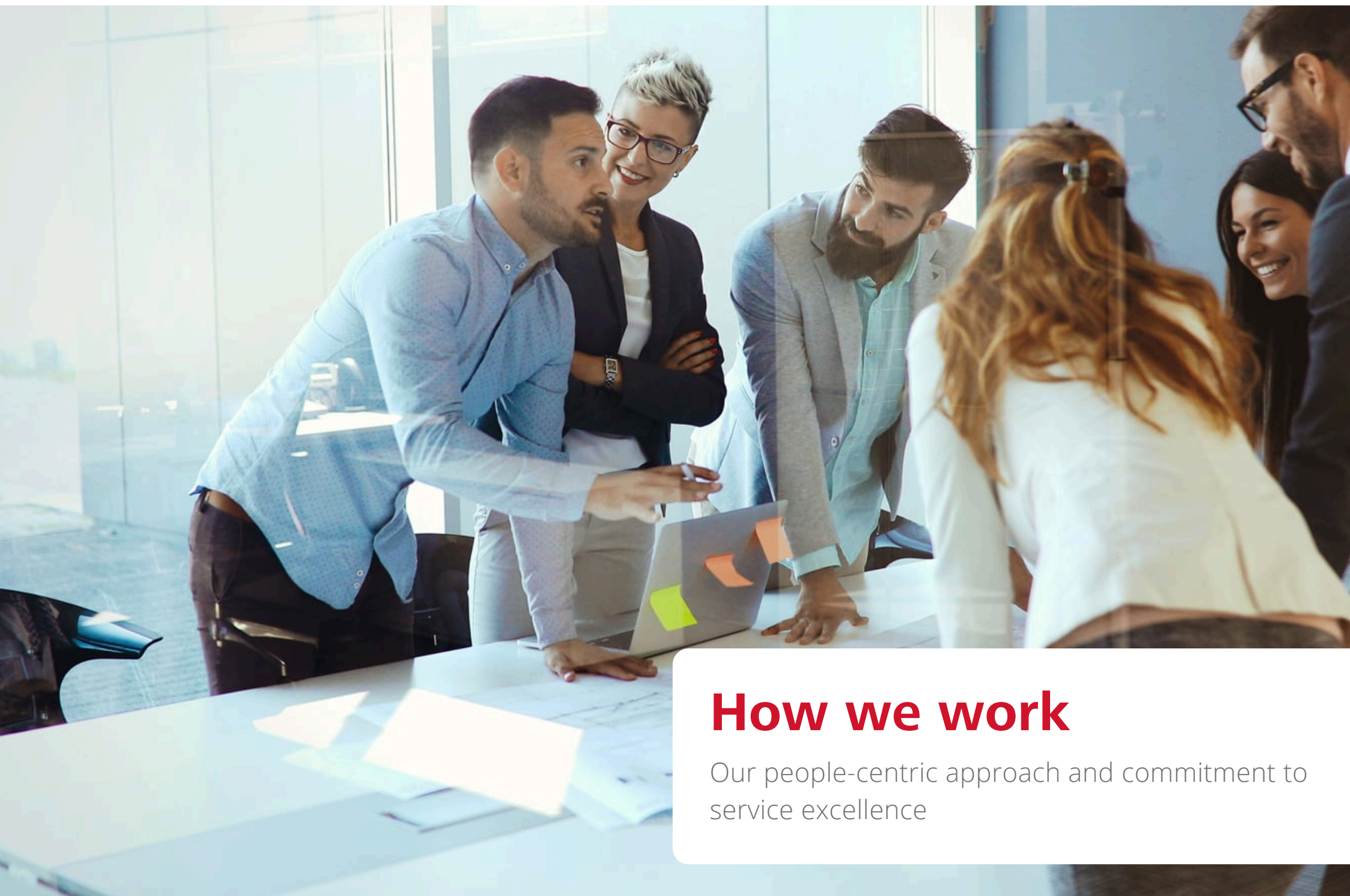
The smarter way of buying office and IT supplies, products and services



The [Ricoh eShop](https://www.ricoh.co.uk/eshop) is an online platform designed for organisations of all sizes as an easy, fast way to place orders for Ricoh and third party products. There is a wide range of products available in the eShop, from media supplies and printer consumables to a comprehensive range of IT solutions.

Sign up for FREE to The Ricoh eShop

Signing up to The Ricoh eShop is free, easy and open to both existing and new Ricoh customers. Simply complete the registration form [here at ricoh.co.uk](https://www.ricoh.co.uk) and we will be in contact soon to set up your account.



How we work

Our people-centric approach and commitment to service excellence

How we work

Our five-phase adaptive process for delivery ensures the solutions and services you receive are custom-built around the specific needs of your business. Our service network will help you on a journey of continuous improvement, so you can reach and sustain your business goals. As part of our adaptive delivery, we provide project and service management and support for organisational change management to ensure the success of our engagement at all stages of the process.

1. **Understand** - we analyse your strategic goals, financial objectives, critical information processes and engage in an in-depth assessment of your current situation and technical infrastructure.
2. **Improve** - we develop a plan aimed at achieving your goals by enhancing your processes and infrastructure. Here, we also identify metrics and key performance indicators to measure success.

3. **Transform** - this phase is where we work with your team to deploy our services and focus on improving the way your entire organisation works, collaborates and shares information.
4. **Govern** - to ensure objectives are being achieved, we implement management tools and performance reports to measure adoption of new business practices.
5. **Optimise** - nothing is ever static in business and new challenges, technologies and opportunities are continually emerging. This phase leverages what we have learned during the Transform and Govern phases to drive continuous improvement throughout your organisation.



Customer Service Excellence

Our contact centre in Northampton has been recognised with the [Customer Service Excellence](#) (CSE) accreditation - the government's seal of approval for customer care. We are the only company in our industry who achieved this customer service excellence award.

Customer Service Excellence aims to bring professional, high-level customer service concepts into common currency by offering a unique improvement tool to help those delivering services put their customers at the core of what they do.

The CSE standard is a practical tool for driving customer-focused change within an organisation and tests in great depth those areas that research has indicated are a priority for customers, with particular focus on delivery, timeliness, information, professionalism and staff attitude.

There is also emphasis placed on developing customer insight, understanding the user's experience and robust measurement of service satisfaction.

The foundation of this tool is the Customer Service Excellence standard which tests in great depth those areas that research has indicated are a priority for customers, with particular focus on delivery, timeliness, information, professionalism and staff attitude. There is also emphasis placed on developing customer insight, understanding the user's experience and robust measurement of service satisfaction.

We believe in putting our customers first and working toward helping their success. The Customer Service Excellence Accreditation is evidence of our commitment.



[Read more about Ricoh Customer Services.](#)



Customer success

Read or watch some of our case studies

Customer success stories

We've helped a range of companies reach their goals by utilising our vast array of technology and services. The following case studies show what we've done for them – and what we can do for you.

Here are just a selection of our customer case studies. To read more, [please visit ricoh.co.uk](https://www.ricoh.co.uk)

Managed Document Services



One of the key business services at Nationwide, the world's largest building society, is managing print for around 700 high street branches and multiple administration centres. Through a partnership with Ricoh, Nationwide has transformed its enterprise-wide print service, reducing costs by £56,000 in three months, halving the print fleet and improving operations for staff.

[Read full case study via ricoh.co.uk](https://www.ricoh.co.uk)

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"The transformation in print services that Ricoh has helped Nationwide achieve is fundamental to the business. We need an efficient, reliable way to print information in our administration centres. But even more importantly, if there isn't a first-class print service in a high street branch and we can't print out offer documents, then that can impact our ability to deliver a high quality service to our customers."

Paul Martin, Senior operational supplier manager,
Nationwide

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Business Process Services



Westminster City Council, responsible for one of London's most iconic areas, is leading a dramatic change to the way it delivers services to the community. Part of the change is due to a new Framework agreement through which Ricoh is providing a range of digital transformation services. The partnership between the council and Ricoh has already seen more efficient, smarter operations, a more agile workforce and a significant contribution to achieving the council's aim of £100m in cost savings.

[Read full case study via ricoh.co.uk](https://www.ricoh.co.uk)

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"Westminster has got some tough financial challenges especially making savings in excess of a £100 million. Our digital transformation and Ricoh's support is helping us meet those targets. But it's also about the council becoming more efficient and effective in how it delivers services. Ricoh is helping us achieve significant cost savings and efficiency improvements in our parking and planning departments. Technologies, like Ricoh's Follow Me print, means a more agile workforce that can work from anywhere whether from floor to floor or building to building."

Anthony Oliver, Chief Procurement Officer, Westminster City Council



IT Services



Vodafone's reputation as a global communications provider relies on the quality and availability of its network. Vodafone needed an IT services supplier that had the expertise, experience and capability to support the network. With Ricoh IT Services, Vodafone has a partner who is helping to enhance brand image and deliver a trusted and value-driven service. The success of the partnership has led to Ricoh winning additional IT service and document management contracts for Vodafone across EMEA.

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"There are three benefits working with Ricoh -customer service, cost effectiveness and simplification. Customer service is the main thing because our customers expect fantastic service - 100 percent availability, phone calls and texts working all the time and mobile connectivity. Ricoh's IT and security services help us deliver an outstanding customer experience."

Adrian Smith, Regional Head of Operations, Vodafone

[Read full case study via ricoh.co.uk](https://www.ricoh.co.uk/case-study/vodafone)



Workplace Services



Fraikin - one of Europe's largest commercial vehicle leasing providers - had a vision to throw off its legacy image and become a smart, modern, digitally-driven industry leader. Through a partnership with Ricoh Workplace Services, Fraikin has realised that goal and delivered one of its most important transformation projects in ten years. It prompted one major customer to say Fraikin had become a 21st century business overnight.



[Read the full case study via ricoh.co.uk](https://www.ricoh.co.uk)

IEMA

Transforming the world
to sustainability

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"The Ricoh WPS has given IEMA a clear sense of the possible. What really impressed me about Ricoh was showing it was possible, in an affordable way, to transform an office environment physically, functionally and culturally. Ricoh demonstrated it could be done in bite-size chunks; and enabled us to realise how we could make simple internal changes that would make a big impact. That is quite a powerful thing."

Neil Fray, Finance & Performance Director, IEMA

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[Read full case study via ricoh.co.uk](https://www.ricoh.co.uk)

Communication Services



BNP Paribas Leasing Solutions is helping companies of all sizes to expand their business by offering innovative finance and leasing solutions for their professional equipment. They realised there was a need to upgrade their existing meeting rooms with state of the art technology enabling employees to collaborate on a new level. Ricoh provided integrated collaboration and information-sharing solution including Ricoh Interactive Whiteboards and digital signage.

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"The Ricoh communication solution is a really important thing to do. At BNP Paribas Leasing Solutions we've got a lot of values about trying to be more efficient and productive, and I think this solution fell right into that. It's helped to make working simpler for people and it's much more efficient because it's quick, easy to use, and it just works."

Phil Down, IT Services Delivery Manager, BNP Paribas Leasing Solutions

[Read the full case study at ricoh.co.uk](https://www.ricoh.co.uk)



Commercial & Industrial Printing



Impress has three Ricoh Pro™ C9100 production printers. The company selected the technology because it offers class-leading quality and performance. Integrated within an automated workflow, the Ricoh devices produce large volumes of high quality personalised print collateral, with minimal supervision.



Pensord

When Pensord, one of the UK's leading trade magazine printers, recognised a change in demand for traditional litho print services, it took a strategic decision to diversify its business and set up a digital print unit. Pensord Digital, which has been developed around Ricoh/Heidelberg Linoprint digital print technology, has been a huge success. Not only has it opened up new markets and new

revenue opportunities, it has enhanced and added value to Pensord's traditional litho operation.

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"Being able to build a digital print capability based on Ricoh/Heidelberg Linoprint digital print technology has been strategically important to Pensord. It has opened up new areas of business for us, but it also enables us to deliver a more complete package to existing customers. It means we have a better tie in with customers, it reduces the need to outsource work and it helps to cement our customer relationships."

Karl Gater, Operations Director, Pensord

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[Read the full case study via ricoh.co.uk](https://www.ricoh.co.uk/case-studies/pensord-digital)

A low-angle, upward-looking photograph of a diverse group of office workers. Several people's arms are raised, and their hands are clasped together in a celebratory huddle. The workers are smiling and looking upwards, conveying a sense of achievement and teamwork. The background shows a modern office interior with large windows and structural elements.

Our awards and accreditations

We appreciate the awards we've received and it spurs us on to achieve even more

Ricoh positioned in the 2019 Gartner Magic Quadrant for Managed Workplace Services, Europe

We believe our positioning in the 2019 Magic Quadrant for Managed Workplace Services, Europe highlights Ricoh's strengths in providing a comprehensive set of products and services to accelerate change and transform the employee experience, delivered through investment in relevant skills and an enhanced partnership ecosystem.

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"Our position in the Magic Quadrant reflects our commitment to transforming workplace experiences, driven by the expertise of our 7000-strong team of Workplace IT experts worldwide. Our end-to-end solution delivers change for a broad range of organisations and user personas. We focus on helping customers with today's workplace challenges, including managing different ecosystems, adapting to changing workstyles and the explosion of devices and applications. We were delighted with the feedback we received from these customers as part of the evaluation process."

Alberto Mariani, Vice President, Office Services, Ricoh Europe

Our Managed Workplace Service capability is supporting and enabling businesses across

Europe to work smarter through the deployment of a modern workplace. Our own research shows that:

- Our customers praise Ricoh for our high quality of service, flexibility and our ability to understand and adapt to any customer requirements.
- Our customers also report high levels of satisfaction with our workplace analytics, contextualization of knowledge and walk-up support services.
- Our flexible approach enables us to serve businesses of all sizes.
- Our comprehensive offering now covers service desk, kiosks, field engineering, mobile device management, intelligent service automation, cloud collaboration, knowledge portals, VDI, DaaS and smart lockers.

[Read more via ricoh.co.uk](https://www.ricoh.co.uk)

Corporate awards

- 2020 IDC MarketScape names Ricoh a leader in print and document security worldwide
- 2019 Ricoh named leader in Managed Print Services by Quocirca for the eighth year running
- 2019 Ricoh scoops BLI PaceSetter award for Intelligent MFPs
- 2017 Ricoh wins two German Design Awards in the category "Entertainment" and "Computer and Communication"
- 2017 Ricoh wins Good Design Award for its Accessibility App
- 2017 Ricoh's Managed Print Services named a global leader by Quocirca for sixth consecutive year
- 2016 IDC MarketScape names Ricoh a leader in worldwide high-speed inkjet press market
- 2015 Ricoh wins five awards for its product lines in the Buyers Laboratory LLC (BLI) 2015 Summer Pick Awards
- 2012 Recognised as one of the 2012 Top 100 Global Innovators list by Thomson Reuters, one of the world's leading sources of intelligent information for businesses and professionals
- 2011 Ricoh named to Ethisphere's 2011 "World's most ethical companies" for third year in a row. The award recognises exceptional ethical leadership actively uphelds within various industries.
- Ricoh recognised by oekom research as one of the 'World's Best Office Electronics Companies in Social and Environmental Performance'
- One of the 2011 World's Most Ethical Companies by the Ethisphere Institute for the third year running.
- 2010 Ricoh Europe achieved a 5 star "Recognised for Excellence" award from EFQM. We remain the largest, most complex organisation to have achieved this level of recognition.
- 2009 Ricoh Europe received the "Ruban d'Honneur" in the 2009 European Business Awards for "Corporate Sustainability", recognising the impact of our activities within the workplace, the market, the environment and the community.
- 2009 Ricoh UK Products Limited won the British Quality Foundation UK Excellence Award.
- 2009 Ricoh UK Products Limited won the British Quality Foundation Gold Medal. Awarded annually, it is the highest accolade given by the Board of Directors of the British Quality Foundation to the organisation which has demonstrated outstanding and sustained commitment to excellence.
- 2005 Ranked No.1 in the Computers,

Peripherals and Office Electronics category for corporate social responsibility for 2004/2005 by Oekom Research AG of Germany

- 2002 Ranked 1st in the world for corporate responsibility rating by Oekom Research AG of Germany
- 2002 Grand Prize in the 10th Corporate Contribution to the Society Survey held by the Asahi Shimbun Cultural Foundation
- 1999 Japan Quality Award

Sustainability credentials

- 2019 Ricoh joins the Responsible Business Alliance, the world's largest industry coalition dedicated to CSR in global supply chains
- 2019 Ricoh commits to tackling inequality by joining Business for Inclusive Growth coalition

- 2018 Ricoh Awarded Highest Gold Rating in EcoVadis Global Supplier Survey Four Times in a Row
- 2018 Ricoh included in the FTSE4Good Index for the 15th consecutive year
- 2016 Ricoh awarded Silver Class recognition in sustainability ratings by RobecoSAM
- 2015 Ricoh recognised by the Dow Jones Sustainability Indices for industry best score in "Innovation Management," "Privacy protection," "Environmental Policy/Management System" and "Climate Strategy"
- 2014 Ricoh named to 2014 Top 100 Global Innovators list by Thomson Reuters
- 2014 Ricoh received the DJSI Bronze Award 2014 from RobecoSAM. The Bronze Award recognises companies whose score is within a range of 5% to 10% from the score of the Industry Leader, and affirms Ricoh's strong leadership in the sustainability area.

- 2014 Ricoh has once again been rated as one of Global 100 most sustainable corporations in the world. Ricoh was presented with the news for the tenth year, during the World Economic Forum in Davos.
- 2013 Ricoh recognised by the Dow Jones Sustainability Indices (DJSI), and gained the industry best score in three categories; "Innovation Management", "Product Stewardship" and "Digital Inclusion." According to a survey by a company called 'SustainAbility' Ricoh now features in the four most credible ratings in the world (Dow Jones Sustainability Indices, Carbon Disclosure Project, the FTSE4Good Index Series and Oekom Corporate Ratings).
- 2012 Won the Eco-Enterprise Innovation Award at the Oracle Excellence Awards, - with recognition also given to business partner Infosys and the 2012 Chief Sustainability Officer Award, presented to Ian Winham, CIO and CFO at Ricoh Europe. Both awards recognise the efficient and sustainable way

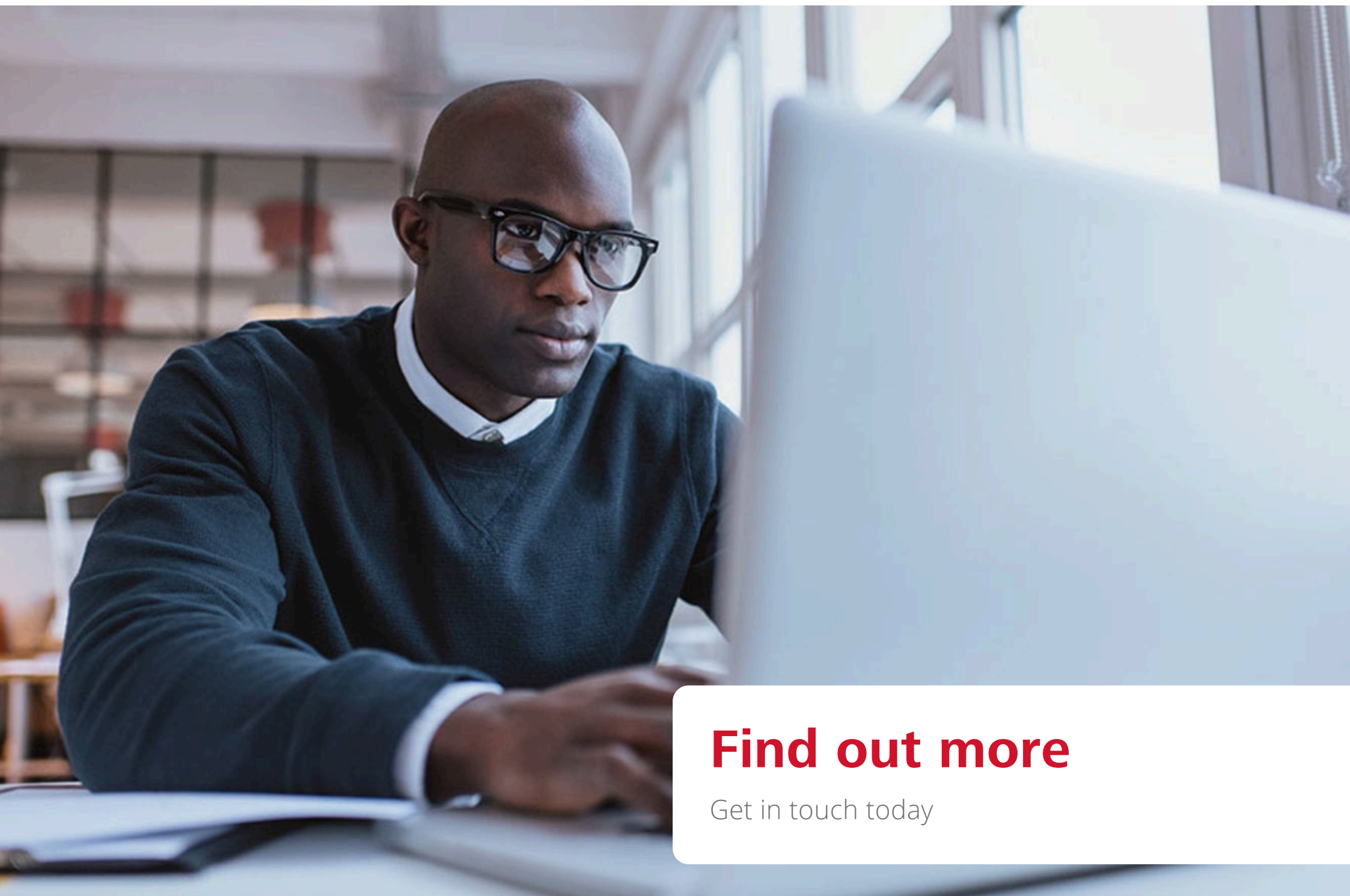
Ricoh has built a new IT infrastructure to support its operations in EMEA.

- Recognised by global consulting firm Deloitte as one of the top global organisations ready for a 'green and inclusive economy'.
- Ricoh recognised by the FTSE4Good Index Series for the ninth consecutive year, following an analysis of its corporate social responsibility activities
- Achieved the International Association of the Deinking Industry (INGEDE) certification for the Ricoh digital colour cut-sheet printing press portfolio, confirming that toner from these Ricoh systems can be removed from paper during the recycling process.
- For the eighth consecutive year, Ricoh is rated one of the "Global 100 Most Sustainable Corporations in the World", unveiled during the annual World Economic Forum held in Davos, Switzerland.
- Ricoh's Private Cloud wins 'Project of the Year'

in Green IT Awards - 'Best Cloud / Virtualisation Project of the Year' awarded to the Ricoh and Infosys design and implementation team.

- Silver award - 'Best Green Service Innovation' category - International Green Awards 2011 for Ricoh Sustainability Optimisation Programme
- 2011 'EFQM Sustainability Good Practice Competition' for its customer focused Sustainability Optimisation Programme.
- 2009 Ricoh Europe received "Ruban d'Honneur" in the European Business Awards for "Environmental Awareness", recognising the effectiveness of the policies we adopted in reducing our total environmental impact and the extent to which these have been embedded into our culture.
- 2003 Ricoh Group received Gold Medal from World Environment Center (WEC), the first Asian company to be so honoured

- 2002 Ricoh Corporation received the 2000 Energy Star Award in three categories
- 2002 Eco Mark designation obtained for 28 Ricoh copiers
- 2001 Received "Climate Is Business" Award from the European Business Council and US Business Council for the Company's contributions to global warming prevention



Find out more

Get in touch today

About Ricoh

Ricoh is empowering digital workplaces using innovative technologies and services enabling individuals to work smarter. For more than 80 years, Ricoh has been driving innovation and is a leading provider of document management solutions, IT services, communication services, commercial and industrial printing, digital cameras, and industrial systems.

Headquartered in Tokyo, Ricoh Group operates in approximately 200 countries and regions. In the financial year ended March 2019, Ricoh Group had worldwide sales of 2,013 billion yen (approx. 18.1 billion USD).

For further information, please visit www.m2.ie

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Ricoh Today 2019

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Thank you for reading

Why Ricoh?

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